GS-3

Automation is the fourth irreversible trend after globalization, digitization & mobility. Discuss the measures to be incorporated into the process framework to make trends sustainable

Automation has taken the driver's seat in every country's agenda. India has seen investment in automation of $3.5 billion by 2020.

Irreversible trend

Automation has replaced the tasks and not jobs. The use of technologies such as Robotic Process Automation (RPA) has come handy during pandemic times.

The Intelligent automation uses combinations of RPA, artificial intelligence and Business Process mangement has its use in myriad of sectors such as agricultury, industry, health, finance, ITES, etc.

To make trends sustainable

Task mining and process mining are important for determining enterprise automation

The adoption of automation must be people centric solving the issues.

The PartNIR platform of BRICS must be explored by the companies and innovators with government support.

Preparation of automation charter by the firms similar to people's charter.

There are challenges too,

Enforcing standard

Faster adoption in quick time

Challenges

Data security and protection

Internal strifes within companies

Given the benefits conferred by automation, and national and international commitments it is good time for usage.