

Automation is the fourth irreversible trend after globalization, digitization & mobility. Discuss the measures to be incorporated into the process framework to make trends sustainable.

Automation has taken the obvious seat in every country's agenda. India has seen investment in automation of \$3.5 billion by 2020.

Irreversible trend

Automation has replaced the tasks and not jobs. The use of technologies such as Robotic Process Automation (RPA) has come handy during pandemic times.

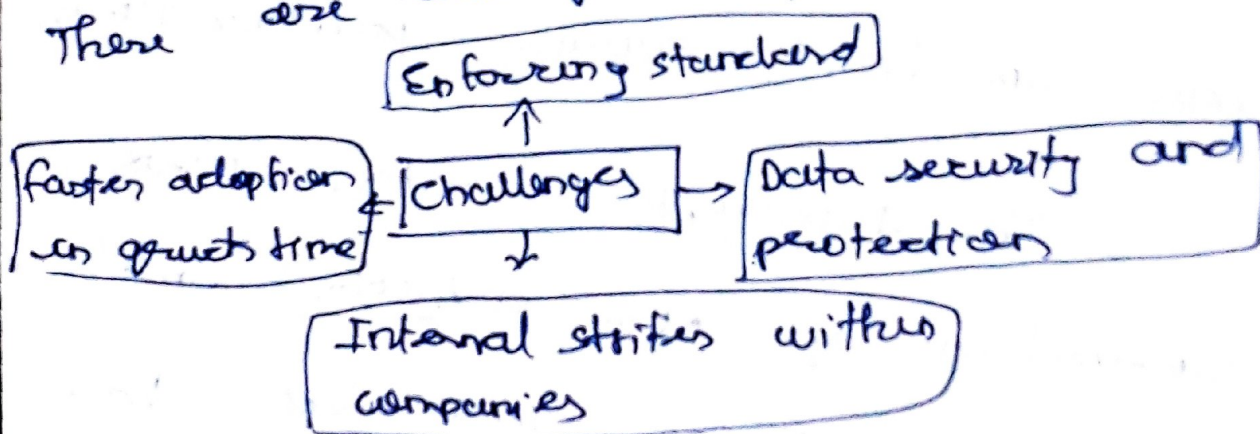
The Intelligent automation uses combination of RPA, artificial intelligence and Business Process management has its use in myriad of sectors such as agriculture, industry, health, finance, ITES, etc.

To make trends most available

Task mining and process mining are important for determining enterprise automation. The adoption of automation must be people centric solving the issues.

The Post V12 platform of BRICS must be explored by the companies and unconfronted with government support. Preparation of automation charter by the firms similar to people's charter.

There are challenges too,



Given the benefits conferred by automation, and national and international commitments it is good time for usage.